SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY SAULT STE. MARIE, ONTARIO

COURSE OUTLINE

FINANCE AND INVESTMENTS/GRAD PROJECT

COURSE TITLE:

HMG245 FOUR

CODE NO.: SEMESTER

HOTEL AND RESTAURANT MANAGEMENT

PROGRAM:

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AUTHOR:

JANUARY, 1993

DATE:

PREVIOUS OUTLINE JANUARY, 1992

DATED:

New: Revision

DEAN, SCHOOL OF BUSINESS &

HOSPITALITY

DATE

HMG245

COURSE NAME COURSE CODE

TEXTS; "The Restaurant Book" by Wares and Rudnick

"The Inn Business"

"Design in Tourism"

"Design in Hospitality"

REFERENCE TEXTS;

Prescribed texts from all previous courses in program
Trade Journals
"Special Atmosphere for Food Service", by Wilkinson-Cahner
Relevant government publications

The student will select his/her choice of hospitality operation. Through the use of his/her previous course subjects, the student will through marketing, planning and organizing, advertising and promotion, hiring and training, forecasting and budgeting, design and present the successful outcome of his/her initial selection.

METHODS:

At predetermined dates in the semester, the student will present the various stages of his/her project, having made use of the expertise available to him/her on campus, government offices, lending institutions and the hospitality industry.

EVALUATION;

Term Presentation 30% (Assigned Dates)
Final Total Completion 70%

Assignments will be accepted on their due dates only.

It is highly recommended that upon return of first submission of each phase, the student avail him/herself of the instructor on their own time, to access recommended changes or improve ments.

HOSPITALITY PROJECT

This project is in lieu of a final exam. The final submission of the
completed project is due onand will
constitute 70% of your mark. The requested assignments on their due
dates will determine 30% of your mark.
The main purpose of this project is to give you practical experience
in the knowledge of funding, planning and organizing for your own
business structure.
To make this a viable effort, you may make the following assumptions:

- 1. You have won \$300,000 in a lottery and wish to open your own business.
- 2. Any property in Sault Ste. Marie is available (lease, rent $_{\rm r}$ or purchase).
- 3. Franchises are overplayed in the area and you must start up your own idea.

The assignments should basically follow your course and text outline.

- A. Type of operation and why?
- B. Type of ownershp and why?
- C. Location and why?

Due	Date	

D. Forecasted budget of operations for one year.

Due Date

Ε.	Scale layout of interior
F.	Equipment needs
G.	Equipment layout
	Due Date
Н.	Complete marketing analyses with pre-opening publicity and promotion schedule for first-year promotions.
	Due Date
I.	Management control systems
	Due Date
J.	Scale mock up of exterior
	Due Date

TOTAL PROJECT WITH AMENDMENTS COMPLETED AND RETURNED ON:

Major item to consider.....

Follow outline in "The Inn Business"

Funding: Institutions, Government Agencies, operational subsidies

The Market: Who, What, Where, How, When

Product, Price, People, Package, Promote, Performance

You will arrive at these answers after considerable effort. An accountant, Industrial Commissioner, Tourism Consultant, Banker, Health Inspectors, L.L.B.O. Inspectors may contribute to making your effort more effective.

Remember you are not expected to know all the answers. Even in business, you may use others' input to arrive at your decisions. This project is designed to overcome that barrier that most feel in asking for input. You will have to have your act together so that these people can give you valid advice. They cannot help if they do not have the information required.

All decisions must be backed by statistical data that may be available through Provincial, Municipal, or Trade Information available in the Library. Decisions or ideas developed at a "gut level do not get money out of banks and institutions.

REFERENCE MATERIAL

How to Finance a Restaurant
F.D.B. series "Minding Your Own Business"
"Tourism is your Business" (10 segment video available in the Audio Visual Department)

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GRAD PROJECT EVALUATION CRITERIA:

Phase One:

Choice of Operation

- 1. Ownership, Type and Why
- 2. Site, Location Analyses
- 3. Market Survey
- 4. Product Identity (related to survey and analyses)
- Pricing Decision, related to surveys and financial position)

Phase Two:

Forecast and Budget

- 1. Projected Revenues
- 2. Projected Operating Costs
- 3. Labour and Food Costs
- 4. Fixed Costs
- 5. Performance Balance Sheet

Phase Three

Layout Design

- 1. Location
- 2. Service Work Flow
- 3. Equipment Needs
- 4. Guest Traffic Flow

Phase Four:

Advertising and Promotion

- 1. Advertising, Media use
- 2. In-house; menu cover, tent cards, display, and merchandising methods
- 3. Community image, personnel and corporate.

 Local involvement related to market segment.
- 4. Promotional ideas and method of implementation, reason and control of feedback.

Phase Five

Organizational Structure

- 1. Job descriptions and delegation of responsibilities.
- Control systems and reports, daily, weekly, monthly
- 3. Cash control
- 4. Audits and inventories
- 5. Maintenance of assets, fixed and liquid.

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Phase Six:

Scale Mock-up of Exterior

- 1. Appearance and relation to market and product (theme)
- 2. Visibility, impact and accessibility
- 3. Theme development, if used
- 4. Parking and service systems

Overall Evaluation;

- 1. Report and essay format in presentation.
- 2. Use of graphics, photos and charts to back up proposal.
- 3. Evidence of research through use of available data in College Library, Ministry of Tourism, City Hall, HATS, and local Real Estate Board.
- 4. Use of statistical information proper to the concept presented.
- 5. Realistic conservative facts on forecast and budgeting.